

GLEASON & DOTY, CHARTERED

**ATTORNEYS AT LAW
401 S. MAIN, SUITE 10
POST OFFICE BOX 490
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855**

THOMAS E. GLEASON, JR.
MARK DOTY

JOAN P. BOKERMANN
of counsel

THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

April 20, 2020

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

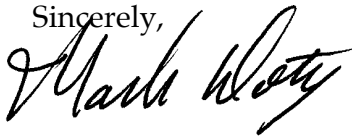
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 1st Quarter 2020 Quality of Service Report for Zenda Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: Yuda Telephone Co.
Reporting Year: 2020

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	2	0	0									
% RTRs	A-2	0	0	0									
Average Repair Interval	A-3	24hrs	0	0									
% Appointments Met	A-4	ALL	ALL	ALL									
Jeopardy Condition?	Yes/No	No	No	No									
Noncompliance Condition?	Yes/No	No	No	No									
Condition Exempt?	Yes/No	No	No	No									

(May, 2008)

Signed

Title

[Signature]
General Manager